

PHILIPS

Air Purifier

AC0710, AC0720
AC0721



Important

Read this important information booklet carefully before you use the appliance, and save it for future reference.

For the best performance, we recommend keeping your appliance firmware up to date. Update can be completed via the Air+ app.

Danger

- Do not let any liquid or flammable detergent enter the appliance, to avoid electric shock and/or a fire hazard.
- Do not spray any flammable materials such as insecticides or fragrance around the appliance.

Warning

- Check if the voltage indicated on the appliance corresponds to the local mains voltage before you connect the appliance.
- Do not use the appliance if the plug, or the appliance itself is damaged.
- This appliance can be used by children aged from 8 years and above under supervision.
- This appliance can be used by persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning the use of the appliance in a safe way and understand the hazards involved.
- Children shall not play with the appliance.
- Cleaning and user maintenance shall not be made by children without supervision.
- The appliance is only to be used with the power supply unit provided with the appliance.
- Do not block the air inlet and outlet, e.g. by placing items on the air outlet or in front of the air inlet.
- Make sure that foreign objects do not fall into the appliance through the air outlet.
- Standard WiFi interface based on 802.11b/g/n/ax at 2412-2472 MHz with a maximum output power of 64mW EIRP.
- Bluetooth version 5.2 (LE) at frequency 2402-2480 MHz with RF output less than 10mW EIRP.

Caution

- This appliance is not a substitute for proper ventilation, regular vacuum cleaning, or use of an extractor hood or fan while cooking.
- Always place and use the appliance on a dry, stable, flat and horizontal surface.
- Leave at least 30cm free space around the appliance and leave at least 30cm free space above the appliance.

- Do not sit or stand on the appliance. Do not place anything on top of the appliance.
- Do not place the appliance directly below an air conditioner to prevent condensation from dripping onto the appliance.
- Make sure that all the filters are correctly installed before turning the appliance on.
- Only use the original Philips filter specially intended for this appliance. Do not use any other filter.
- Combustion of the filter may cause irreversible human hazard and/or jeopardize other lives. Do not use the filter as fuel or for similar purpose.
- Avoid knocking against the appliance (the air inlet and outlet in particular) with hard objects.
- Do not insert your fingers or objects into the air outlet or the air inlet to prevent physical injury or malfunctioning of the appliance.
- Do not use this appliance when you have used indoor smoke-type insect repellents or in places with oily residues, burning incense, or chemical fumes.
- Do not use the appliance near gas appliances, heating devices or fireplaces.
- Always unplug the appliance when you want to move, clean appliance, replace the filter or carry out maintenance.
- The appliance is only intended for household use under normal operating conditions.
- Do not use the appliance in wet surroundings or in surroundings with high ambient temperatures, such as the bathroom, toilet, or kitchen.
- The appliance does not remove carbon monoxide (CO) or radon (Rn). It cannot be used as a safety device in case of accidents with combustion processes and hazardous chemicals.

Notices

Electromagnetic fields (EMF)

This appliance complies with the applicable standards and regulations regarding exposure to electromagnetic fields.

Recycling

Do not throw away the product with the normal household waste at the end of its life, but hand it in at an official collection point for recycling. By doing this, you help to preserve the environment.

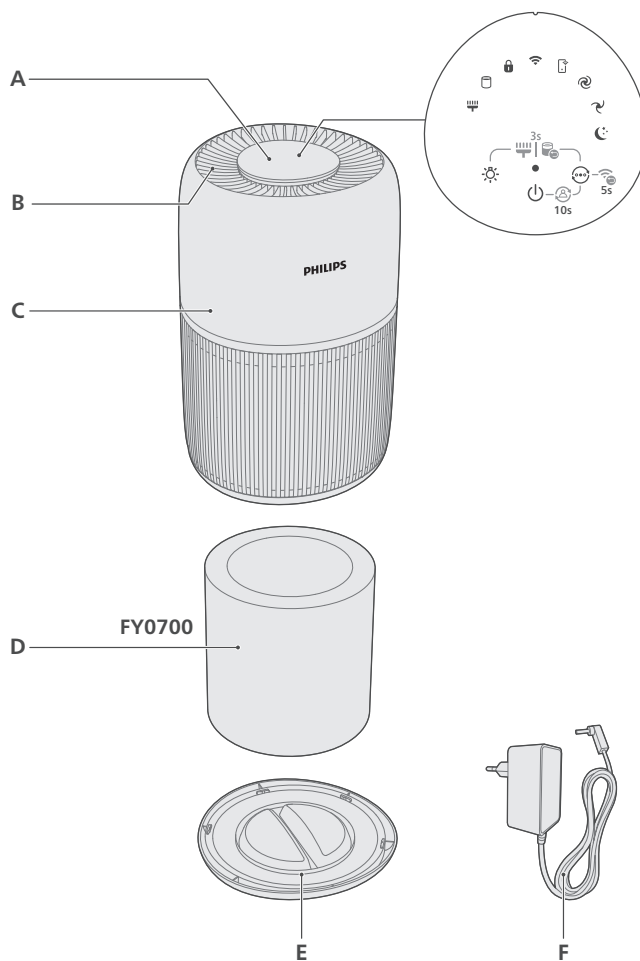
Follow your country's rules for the separate collection of electrical and electronic products. Correct disposal helps prevent negative consequences for the environment and human health.

Your air purifier

Congratulations on your purchase, and welcome to Philips!

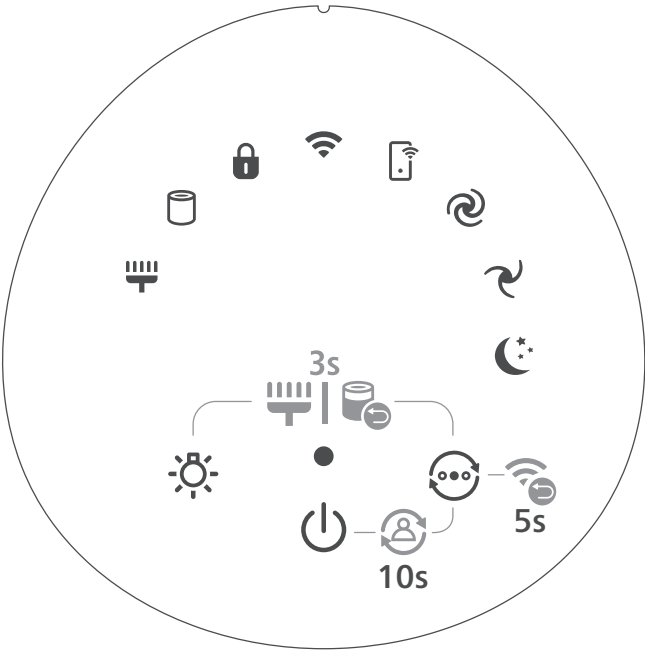
To fully benefit from the support that Philips offers, register your product at www.home.id/support.

Product overview



A	Control panel	D	Filter (FY0700)
B	Air outlet	E	Base
C	Top unit	F	Adapter (KA1801A-1201500BS)

Controls overview



Control buttons:

	Power on/off button		Light on/off button
	Mode switch button		

Long press the button(s):

	Wi-Fi reset button		Filter reset
	User account reset		

Display panel:

	W-iFi indicator		App-operated mode
	Child lock indicator		Sleep mode
	Medium mode		Turbo mode
	Filter cleaning alert		Filter replacement alert

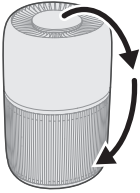
Getting started

Installing the filter

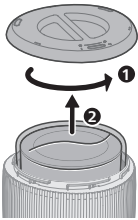
Remove all packaging of the filter before use.

Note: Make sure the air purifier is unplugged from the electrical outlet before installing the filter.

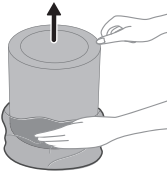
- 1 Turn the appliance upside down.



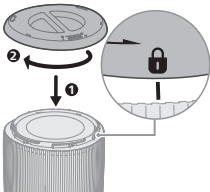
- 2 Rotate the base anti-clockwise to remove it from the appliance. Pull the filter out from the appliance.



- 3 Remove all packaging materials of the air purification filter.

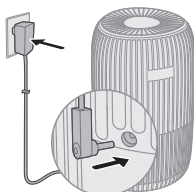


- 4 Put the filter back into the appliance. Ensure the filter is level and aligned with the base (of the appliance). Reattach the base and rotate it clockwise to fasten the base.



Connecting power

CAUTION: Risk of electric shock! When you unplug the adaptor, always pull the plug from the socket. Never pull the cord.



Connect the power adapter to:

- First, the power adapter on the appliance.
- Then, the wall outlet.

Understanding Wi-Fi indicator

Wi-Fi icon status

Blink in orange

Stable in orange

Blink in white

Stable in white

Off

Wi-Fi connection status

Connecting to the smart phone

Connected to the smart phone

Connecting to the server

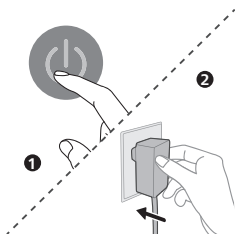
Connected to the server

Wi-Fi function disabled

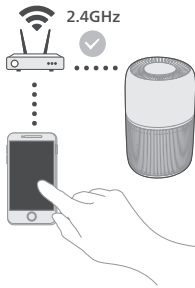
Wi-Fi connection

Setting up the Wi-Fi connection for the first time

- 1 Download and install the Philips "Air+" app from the App Store or Google Play.



- 2 Put the plug of the air purifier in the power socket and press the power button to turn on the air purifier.
 - The Wi-Fi indicator  blinks orange for the first time.



- 3 Make sure that your smart phone or tablet is successfully connected to your Wi-Fi network.

Note:

Enable Bluetooth feature on your smart phone to ensure the smooth pairing.

Please ensure your smartphone is connected to a 2.4GHz (home) Wi-Fi network instead of a 5GHz Wi-Fi network or public Wi-Fi. For a successful pairing, we suggest turning off your mobile data before initiating the pairing process.



- 4 Launch the Philips "Air+" app and click on "Add a device" or press the "+" button on the screen. Follow the on-screen instructions to connect the air purifier to your network.

- After a successful connection, the Wi-Fi indicator remains steady in white.

Note:

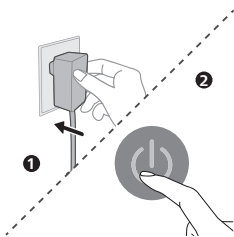
This instruction is only valid when the air purifier is being set up for the first time. If the network has changed or the setup needs to be performed again.

If you want to connect more than one air purifier to your smart phone or tablet, you can add the purifier in the app on additional smart phones without doing the Wi-Fi connection reset on the device.

Make sure that the distance between your smart phone or tablet and the air purifier is less than 10 m without any obstructions.

Reset the Wi-Fi connection

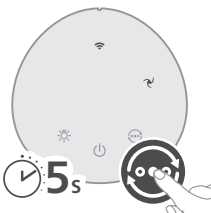
- 1 Put the plug of the air purifier in the power socket and press to turn on the air purifier.



- 2 Long press button for 5 seconds until you hear a beep.

- The air purifier goes to pairing mode.
- The Wi-Fi indicator blinks orange.

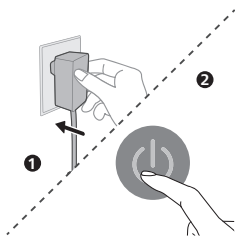
- 3 Follow the steps 3-4 in "Setting up the Wi-Fi connection for the first time" section.



Reset the user account

Note:

Reset the user account when your default account has changed.



- 1 Put the plug of the air purifier in the power socket and press  to turn on the air purifier.



- 2 Long press  and  button for 10 seconds until you hear a beep.
 - The Wi-Fi indicator  blinks orange.
- 3 Follow the steps 3-4 in "Setting up the Wi-Fi connection for the first time" section.
- 4

Using the air purifier

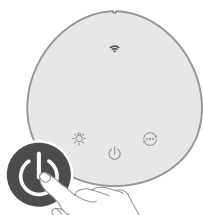
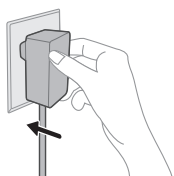
Turning on and off

Note:

For optimum purification performance, close doors and windows.

Keep curtains away from the air inlet or air outlet.

- 1 Put the adapter of the air purifier into the power socket.



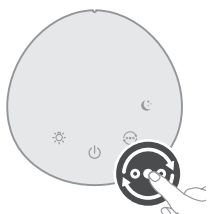
- 2 Press the power button to switch on the air purifier.
 - The air purifier beeps.
 - The air purifier operates in the Medium mode by default.
- 3 Press the power button again to switch off the air purifier.

Note: If the air purifier stays connected to the electrical outlet after turning OFF, the air purifier will operate under the previous settings when turned ON again.

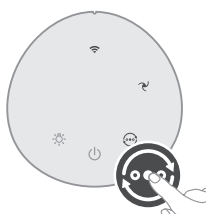
Changing the mode setting

You can press the mode switch button to select the **Sleep mode**, the **Medium mode**, or the **Turbo mode**.

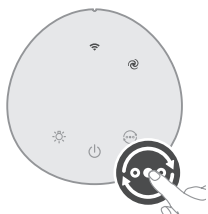
Sleep mode (☾): The air purifier operates quietly at a low speed. After 3 seconds, the screen lights turn off.



Medium mode (⌚): In the Medium mode, the air purifier operates on a medium speed.



Turbo mode (⌚): The air purifier operates on the highest speed.



App-operated mode (📱): The appliance is operating a mode that is only available through the app, such as additional manual fan speeds or other modes that were customized in the app.



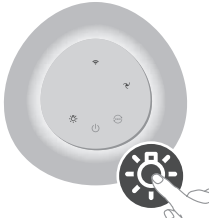
Using the light function

With the light sensor, the control panel and light ring can automatically turn on, or dim according to the ambient light.

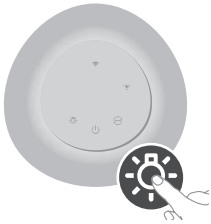
The light ring will dim when the ambient light is dark.

You can press the ☼ button to turn on, dim or turn off the light ring manually.

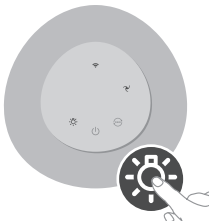
12 English



- 1 Press the ☀ button to turn on the light ring.



- 2 Press the ☀ button to dim the light ring.



- 3 Press the ☀ button to turn off the light ring.

Setting the child lock



- When you activate the child lock through the Air+ app, the child lock indicator  displays on the screen.

Cleaning and maintenance

Note:

Always unplug the appliance before you clean it.

Never immerse the appliance in water or any other liquid.

Never use abrasive, aggressive, or flammable cleaning agents such as bleach or alcohol to clean any part of the appliance.

Never use any liquids (including water) to clean the filter.

Cleaning schedule

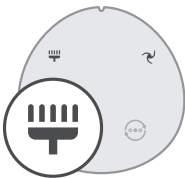
Frequency	Cleaning method
When necessary	Wipe the plastic part of the appliance with a soft, dry cloth
	Clean the air outlet cover
 displays on the screen	Clean the surface of the filter

Cleaning the body of the air purifier

Regularly clean the inside and outside of the air purifier to prevent dust from collecting.

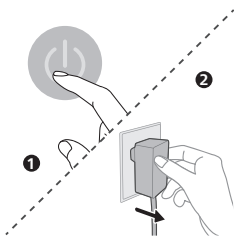
- 1 Use a soft, dry cloth to clean both the interior and exterior of the air purifier.
- 2 The air outlet can also be cleaned with a dry, soft cloth.

Cleaning the surface of the filter

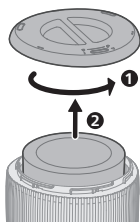


When the filter cleaning alert  displays on the screen, clean the surface of the filters with a vacuum cleaner.

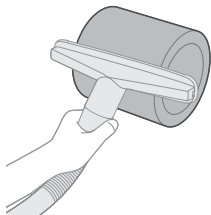
Note: We recommend people who are allergic to dust, pollen, pets or mold, not to replace filters by themselves or to take protective measures, such as wearing a mask and gloves.



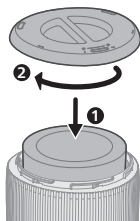
- 1 Switch off the air purifier and unplug from the power socket.



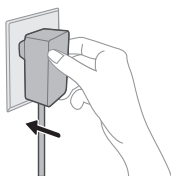
- 2 Rotate the base anti-clockwise to remove it from the appliance. Pull the filter out from the appliance.



- 3 Clean the surface of the filters with a vacuum cleaner.



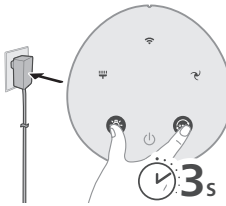
- 4 Reattach the base and rotate it clockwise to fasten the base. Put the filter back into the appliance. Ensure the filter is level and aligned with the base (of the appliance).



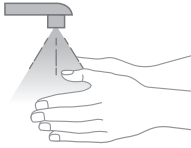
- 5 Put the adapter of the air purifier in the power socket.



- 6 Press the  button to switch on the appliance.



- 7 Press and hold the ☀ and 😊 button for 3 seconds to reset the filter cleaning time.
- You can also reset the filter cleaning time via the Air+ app.
 - After the reset is successful, the filter cleaning alert disappears from the screen.



- 8 Wash your hands thoroughly after cleaning the filters.

Replacing the filter

Understanding the healthy air protect lock

This air purifier is equipped with a filter replacement indicator to make sure that the air purification filter is in optimal condition when the air purifier is operating. When the filter needs to be replaced, the filter replacement alert 📱 lights up red. If the filter is not replaced in time, the air purifier will stop operating and automatically lock to protect the air quality in the room. Replace the filter as soon as possible.

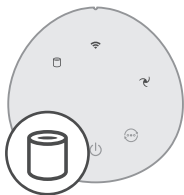
Replacing the filter

Note:

The filter is not washable or reusable.

Always turn off the air purifier and unplug from the electrical outlet before replacing the filter.

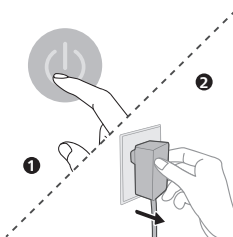
We recommend people who are allergic to dust, pollen, pets or mold, not to replace filters by themselves or to take protective measures, such as wearing a mask and gloves.



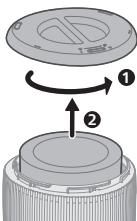
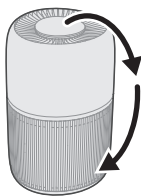
When the filter replacement alert  displays on the screen, replace the filter (FY0700).

To purchase a replacement Philips filter, please scan the QR code printed on the filter. If the Philips HomeID shop app is available in your country, you will be directed to the product purchase page automatically after downloading the app. If the Philips HomeID app shop is not supported in your country, please search for filter (FY0700) at your preferred local retailer.

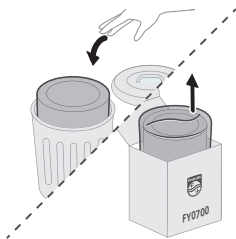
Note: We recommend people who are allergic to dust, pollen, pets or mold, not to replace filters by themselves or to take protective measures, such as wearing a mask and gloves.



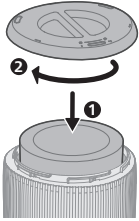
- 1 Switch off the air purifier and unplug from the power socket.
- 2 Turn the appliance upside down.



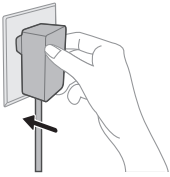
- 3 Rotate the base anti-clockwise to remove it from the appliance. Pull the filter out from the appliance. Discard the used filter.



- 4 Discard the used filter. Remove all packaging materials of the new filter.



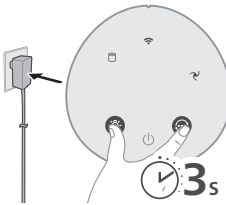
- 5 Put the new filter into the appliance. Reattach the base and rotate it clockwise to fasten the base.



- 6 Put the adapter of the air purifier in the power socket.



- 7 Press the  button to switch on the appliance.



- 8 Press and hold the  and  button for 3 seconds to reset the filter lifetime counter.
- You can also reset the filter cleaning time via the Air+ app.
 - After the reset is successful, the filter replacement alert disappears from the screen.



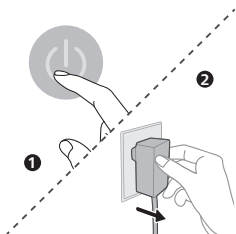
- 9 Wash your hands thoroughly after replacing the filter.

Note: Do not smell the filter as it has collected pollutants from the air.

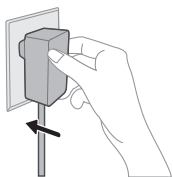
Filter reset

You can replace the filters even before filter replacement alert () displays on the screen. After replacing filters, you need to reset the filter lifetime counter manually.

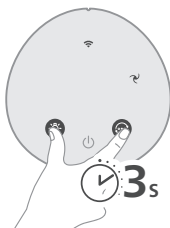
1 Press the  button to turn off the appliance. Unplug the appliance.



2 Make sure the appliance is completely unplugged, and then put the power adapter in the power socket.



3 Within 15 seconds after power on, press and hold the  and  button for 3 seconds to reset the filter lifetime counter.



Storage

- 1** Turn off the air purifier and unplug from the power socket.
- 2** Clean the air purifier and the surface of the filter (see Chapter "**Cleaning and Maintenance**").
- 3** Let all parts air dry thoroughly before storing.
- 4** Wrap the filter in air tight plastic bags.
- 5** Store the air purifier, filter in a cool, dry location.
- 6** Always thoroughly wash hands after handling filter.

Troubleshooting

This chapter summarizes the most common problems you could encounter with the appliance. If you are unable to solve the problem with the information below, contact the Consumer Care Center in your country.

Problem	Possible solution
The appliance does not work properly.	The filter replacement alert is on but you have not replaced the corresponding filter. As a result, the appliance is now locked. In this case, replace the filter and long press ☺ and ⚙️ for 3 seconds to reset the filter lifetime counter.
The airflow that comes out of the air outlet is significantly weaker than before.	The surface of the filter is dirty. Clean the surface of the filter (see Chapter 'Cleaning and maintenance').
The air quality does not improve, even though the appliance has been operating for a long time.	Check if the packing material is removed from the filter.
	Make sure that the filter (FY0700) is properly installed.
	Room size is large or the outdoor air quality is poor. For optimum purification performance, please close the doors and windows when operating the air purifier.
	There are indoor pollution resources. For instances, smoking, cooking, incense.
	Filters reach the end of life. Replace the filter with a new one.
The appliance produces a strange smell.	The first few times you use the appliance, it may produce a plastic smell. This is normal. However, if the appliance produces a burnt smell even if removing the filter, contact your Philips dealer or an authorized Philips service center. The filter may produce smell after being used for a while because of the absorption of indoor gases. It's recommended that you reactivate the filter by putting it in direct sunlight for repeated use. If odor still exists, replace the filters.
The appliance is extra loud.	It's normal if the appliance runs at the Turbo mode.
	If there is abnormal sound, contact the Consumer Care Center in your country.
	If anything drops into the air outlet, it may also cause abnormal loud sound. Immediate turn off appliance, turn appliance upside down, to get foreign objectives out of appliance.
The appliance still indicates that I need to replace filter, but I already did.	Perhaps you did not reset the filter lifetime counter. Switch on the appliance. Then press and hold the ⚙️ and ☺ for 3 seconds.
Error code "E1" displays on the screen.	The motor has malfunctions. Contact the Consumer Care Center in your country.

The Wi-Fi setup is not successful.

Please ensure your smart phone is connected to a 2.4GHz (home) Wi-Fi network instead of a 5GHz Wi-Fi network or public Wi-Fi. For a successful pairing, we suggest turning off your mobile data before initiating the pairing process.

Ensure to enable the following permissions: "Location", "Storage", "Bluetooth", and "Local Network" on your smart phone. After a successful Wi-Fi setup, you can change permission settings as desired.

Please verify that you have entered the correct Wi-Fi password. The password is case-sensitive, has a limit of 63 characters. Special symbols are not accepted.

Ensure the network name of your home Wi-Fi is correct. The network name is case-sensitive.

If you are using a VPN on your smart phone, please turn it off before starting the pairing process.

If your router has a whitelist set up to block pairing, please disable the whitelist to ensure successful connection.

Please ensure that both your device and smart phone are within 10 meters of the router.

Ensure the app has been updated to the latest version.

To ensure a strong Wi-Fi connection, avoid placing your device near other electronic devices, bright light sources, or signal stations that may cause interference. If you experience connectivity issues, move the device away from these sources and attempt to reconnect it to the Wi-Fi network.

Consult the help section in the app for extensive and up-to-date troubleshooting tips.

Warranty and support

Versuni Netherlands B.V., registered at Claude Debussylaan 88, Amsterdam, NL, offers a two-year warranty on this product after the date of purchase (or the date of delivery, if later). This warranty is not valid if a defect is due to incorrect use or poor maintenance. Our warranty does not affect your rights under law as a consumer. For more information, for spare parts, or for invoking the warranty, please visit our website **[home.id/warranty](https://www.home.id/warranty)**.

Order parts or accessories

If you have to replace a part or want to purchase an additional part, go to your Philips dealer or visit **www.home.id/support**.

If you have problems obtaining the parts, please contact the Philips Consumer Care Center in your country.

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